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## **QUARTERLY SERVICE QUALITY REPORT** **SOUTH CAROLINA OPERATIONS**

<b>COMPANY NAME</b>	Wholesale Carrier Services, Inc.
<b>QUARTER/YEAR</b>	1Q14 / 2014

MONTH:	January 2014	February 2014	March 2014
Number of Customer Access Lines	509	509	508
New Service Applications Held over 30 Days			
Trouble Reports / Access Line (%)	Same as ILEC	Same as ILEC	Same as ILEC
Customer Out of Service Clearing Times (%)	Same as ILEC	Same as ILEC	Same as ILEC
New Installs and Re-Installs Completed within 5 Days (%)	Same as ILEC	Same as ILEC	Same as ILEC
Commitments Fulfilled (%)	Same as ILEC	Same as ILEC	Same as ILEC
Number of Lifeline Customers	Same as ILEC	Same as ILEC	Same as ILEC

Comments / Explanations: \_\_\_\_\_

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